Raise Customer Service

More Choices, More Rewards

Work faster and smarter. Search for your frequently used hotel negotiated rate codes used negotiated rates codes without entering the rate codes each time.

Save your frequently used rate codes in your sign in preference



You can store up to 8 hotel rate codes in your sign in preferences in the field HSR

Each hotel rate code consists of 3 characters and must be separated by a dash. To save your preferred rate codes use the following entry:



To undo your saved preferences, use the following entry: JGU/HSR-NONE

To search hotel availability for all hotels offering your saved rate codes, simply use the standard hotel availability entry without entering the SR option command

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Amadeus will display availability for the special rate codes stored in the HSR field and populate results.

amadeus